

Provisional program  
Course name:

**Day 1**

**MORNING:**

- 08:30 Registration
- 08:45 Welcome to UCT/MiM mediation course and instructions
- 09:15 Achieving just outcomes in medical malpractice matters – Litigation; arbitration and mediation
- 11:00 Tea**
- 11:15 Mediation explained  
Essential features and stages of mediation

**13:00 Lunch**

**AFTERNOON:**

- 13:45 Opening demonstration and training session – Mediation role A
- 15:15 Tea**
- 15:30 Fish Bowl – Mediation role A
- 16:45 Feedback – Mediation role A
- 17:00 Talk by Expert / Mediation Exercise (Expert changes depending on availability)
- 18:00 End of day 1 – Delegates to prepare for day two in their own time

**Mediation in Motion Training Pty Limited**

Company registration no: 2013/214241/07  
Vat no: 4880277670 CSD Supplier number: MAAA0567450  
Contact: 0726879404/0832558901 Email: [gratia@mediationinmotion.com](mailto:gratia@mediationinmotion.com)

**Day 4 - During day 4 all delegates will receive extensive peer feedback and coaching. You will have one and a half hours to demonstrate your skills.**

**MORNING:**

- 08:00 Registration
- 08:15 Assembly in Lapa/Main room
- 08:45 Preparation for mediation – Mediation role E
- 09:00 Mock mediation – in groups – Mediation role E
- 10:30 Coaching and feedback
- 11:00 Tea**
- 11:15 Preparation for mediation – Mediation role F
- 11:30 Mock mediation – in groups – Mediation role F
- 13:00 Coaching and feedback

**13:30 Lunch**

**AFTERNOON:**

- 14:00 Preparation for mediation – Mediation role G
- 14:15 Mock mediation – in groups – Mediation role G
- 15:45 Coaching and feedback
- 16:15 Tea**
- 16:30 Mediation Feedback
- 17:00 Talk by Expert / Mediation Exercise (Expert changes depending on availability)
- 18:00 End of day 4 – Delegates to prepare for day five in their own time

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**Day 2**

**MORNING:**

- 08:30 Registration
- 08:45 Negotiation Skills and it's implementation into mediation
- 11:00 Tea**
- 11:15 Mediation Fish bowl

**13:00 Lunch**

**AFTERNOON:**

- 13:30 Mediation Fish bowl
- 15:00 Tea**
- 15:30 Mediation Video
- 17:00 Talk by Expert / Mediation Exercise (Expert changes depending on availability)
- 18:00 End of day 2 – Delegates to prepare for day three in their own time

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**Day 5 - On the final day it is expected of delegates to keep a tight schedule to ensure everyone has a fair assessment. Parties are expected to know their roles extremely well and afford the mediator the opportunity to demonstrate his/her newly acquired skills. Please be in your rooms and ready to start 5 minutes before every assessment is scheduled to begin!**

**MORNING:**

- 07:45 Registration
- 08:10 Day Ahead
- 08:30 Preparation
- 08:45 Mediation Assessment – Mediation Role H
- 10:15 Tea**
- 10:30 Preparation
- 10:45 Mediation Assessment – Mediation Role I
- 12:15 Preparation
- 12:30 Mediation Assessment – Mediation Role J

**AFTERNOON:**

- 14:00 Lunch**
- 14:30 Wrap up
- 16:00 Delegates are required to be present until 16h00**

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**Day 3 - During day 3 all delegates will receive extensive peer feedback and coaching. You will have one and a half hours to demonstrate your skills.**

**MORNING:**

- 08:00 Registration
- 08:15 Assembly in Lapa/Main room
- 08:45 Preparation for mediation – Mediation role B
- 09:00 Mock mediation – in groups – Mediation role B
- 10:30 Coaching and feedback

**11:00 Tea**

- 11:15 Preparation for mediation – Mediation role C
- 11:30 Mock mediation – in groups – Mediation role C
- 13:00 Coaching and feedback

**13:30 Lunch**

**AFTERNOON:**

- 14:00 Preparation for mediation – Mediation role D
- 14:15 Mock mediation – in groups – Mediation role D
- 15:45 Coaching and feedback
- 16:15 Tea**
- 16:30 Mediation Feedback
- 17:00 Talk by Expert / Mediation Exercise (Expert changes depending on availability)
- 18:00 End of day 3 – Delegates to prepare for day four in their own time

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